

Supplementary material

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Supplement to: HY So, YF Choi, PT Chan, et al. Workplace-based assessments: what, why, and how to implement? Hong Kong Med J 2024 Jun;30(3):250-4 | Epub 3 Jun 2024. https://doi.org/10.12809/hkmj2311361. Supplementary Figure. Assessment of performance and competence in Miller's Pyramid



Abbreviations: MCQ = multiple choice question; OSCE = objective structured clinical examination;

SAQ = short answer question

Colleges						
1.	Direct observations	 a. Clinical Evaluation Exercise b. Direct Observation of Procedural Skills c. Procedure-Based Assessment d. Anaesthesia List Management Assessment Tool 				
2.	Indirect observation and audit	Case-Based Discussion				
3.	Multisource feedback					
4.	4. Portfolios and reflective learning tools					

Supplementary Table 1. Categories of workplace-based assessment tools¹ used by Colleges

	Issues from literature ³⁻⁷		Issues from YFC survey
Domain 1: Innovation characteristics² Innovation source, evidence strength and quality, relative advantage, adaptability, trialability, complexity, design quality and packing, cost	 User-friendliness of WBA tools, ease of understanding^{3,4} Development of shared mental framework among assessors for learner assessments³ Facilitation by technology-based documentation^{3,4,7} Implementation of WBA systems requires substantial time and effort³ Integration and use of assessment data from multiple contexts and different assessors³ Only multisource feedback provides convincing evidence of effectiveness in improving performance⁴ 	•	Excessive paperwork represents documentation burden
Domain 2: Outer setting² Training needs and resources, cosmopolitanism, peer pressure, external policies and incentives	 Time constraints and competing demands in clinical environment^{3-5,7} Alignment with organisation's values⁷ 	•	Lack of protected time to provide feedback
Domain 3: Inner setting² Structural characteristics, networks and communications, culture, implementation climate, readiness for implementation	 Value of teaching and feedback⁶ Importance of WBAs⁶ Faculty development⁶ Fixed mindset⁷ 	•	Perceived lack of organisational support, including demanding clinical workload Lack of cultural support for feedback

Supplementary Table 2. Issues with implementation of workplace-based assessments

Domain 4: Characteristics of individuals ² Knowledge and beliefs about innovation, self-efficacy, individual stage of change, individual identification with organisation, other personal attributes	 Trainee awareness of the tool's purpose and methods for implementation^{4,5} Perception of WBAs as summative assessments of performance^{3,4} Only provide snapshots of trainees' performance⁵ Selection of appropriate and relevant tasks⁴ Supervisor willingness to become familiar with the tools and engage in medical education^{4,5} Supervisor knowledge about the use of WBAs and provision of effective feedback^{4,5} Relationship between trainee and trainer^{4,6} Scepticism among trainers about the WBA process but perception that WBAs are valid assessment tools⁴ Fear-of-failure among trainers^{3,4} 	• • • • •	Lack of clarity of purpose The term 'assessment' conveys a high-stakes environment <i>Trainees</i> Not ready to take initiative in seeking WBAs Reluctance to receive feedback Concerns about failing WBAs and how trainers perceive trainee performance Relationships with supervisors affect perception of feedback <i>Trainers</i> Conflicting roles as supervisor and trainer Standards and practices vary among trainers Uncertain how to consistently rate clinical performance in different settings/cases Lack of clear definitions and instructions for conducting WBAs Lack of standardised templates for WBA documentation
Domain 5: Process² Planning, engaging, executing, reflecting and evaluating	 Opportunities for trainees and assessors to provide input concerning design of WBA tools and systems³ Engagement of trainees and trainers³ Training for trainers⁴ Formal training for trainees in use of WBAs is key to successful implementation^{3,4} 	•	Need for more trainer workshops

Abbreviations: WBA = workplace-based assessment; YFC = Younger Fellows Chapter

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